

From: Sue Marks
Sent: Friday, January 07, 2011 8:50 AM
To: Chris Plympton; Brian Rossi
Subject: FYI....COI's RDA Construction Corp.

Good Morning.....I hope the New Year finds you both happy and healthy!!! A new year and new "resolutions".....here's to sticking to them.....

I wanted to take this opportunity to "thank-you" both for having such exceptional employees and providing RDA with such superior service!!! Particularly Ellie Perkins who is one of my all time favorites!!! I think I've mentioned to you both that I too have a background in the insurance (life) business AND customer service. It is one of the bigger things that I find important in business and I just wanted to send off a quick note to tell you that I truly appreciate and value the work that Ellie/Gencorp does for RDA and me!

As you can see below Ellie is ALWAYS giving me little tips and suggestions of how she can make my work easierthat's huge!!! And she's always my "go to" for questions and clarification, knowing that she'll always get me an answer!!

Thank you again and I look forward to a continued relationship with Gencorp and all!!! Have a great day!